

The HIRC Resiliency Badge - Provider

A Healthcare Standard for Supplier Resiliency



Why It Matters to Providers

Healthcare supply disruptions directly affect patient care and clinical operations.

The HIRC Resiliency Badge provides independent, evidence-based validation of supplier resiliency maturity — enabling providers to evaluate preparedness beyond price and service.

More than 40 healthcare systems reference the Resiliency Badge in RFPs as part of sourcing.

What It Provides

The Resiliency Badge indicates that a supplier has undergone a third-party, audit-style assessment evaluating resiliency maturity at the product-category or supply-side function level.

Assessment spans seven core domains critical to healthcare supply continuity:

- Demand Planning
- Inventory Management
- Logistics
- Supply Chain Visibility
- Supplier Management
- Risk & Contingency Management
- Operational Health

A standardized, sourcing-ready resiliency signal grounded in healthcare-specific diagnostics.

How Providers Use It

Providers commonly:

- Reference resiliency expectations in RFPs and RFIs
- Consider Badge status during proposal evaluation
- Apply defined weighting or differentiation in sourcing decisions
- Review Assessor Summary insights to inform supplier discussions

The Badge supplements sourcing frameworks without requiring independent audits.



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What Value It Delivers

The Resiliency Badge helps providers:

- Gain credible, third-party validation of supplier resiliency maturity
- Compare suppliers consistently across product categories
- Reduce reliance on bespoke resiliency questionnaires
- Strengthen governance discussions with structured, evidence-based inputs
- Support continuity-of-care planning through improved upstream visibility

It provides comparable, sourcing-ready assurance buyers can trust.

Industry-Built and Provider-Informed

Developed collaboratively by providers, suppliers, GPOs, and subject-matter experts, the Resiliency Badge reflects:

- 50+ participating organizations
- 350+ healthcare leaders
- 3,000+ hours of combined expertise and research

The program is designed to complement — not replace — contracts, OTIF metrics, inventory requirements, or GPO methodologies.

Next Steps for Providers

- Reference the Resiliency Badge in upcoming RFPs and RFIs
- Request supplier disclosure of Badge status
- Consider defined weighting or differentiation in sourcing decisions
- Review Assessor Summary insights (with supplier permission)

Incorporating the Resiliency Badge into sourcing frameworks strengthens risk-informed decision-making without replacing existing contractual or GPO methodologies.