

HIRC Overview for Providers

Purpose

HIRC is a not-for-profit, member-led trade association founded by Mayo Clinic and Corewell Health in 2019 to help healthcare organizations turn shared resiliency and transparency expectations into sourcing-ready standards, data transparency, and decision signals that support continuity of patient care.

Healthcare supply chain resiliency is difficult to operationalize when expectations are fragmented, diligence is duplicative, and risk information is inconsistent. HIRC helps providers, suppliers, GPOs, and partners work from common standards that can be applied in sourcing, contracting, supplier relationship management, resiliency reviews, and continuity planning.

What Provider Members Gain

Standards — what HIRC aligns the industry around.

Members help develop and adopt shared resiliency and transparency standards that define good practice in healthcare supply chain resiliency.

Decision signals — how standards become usable in decisions.

Members gain access to evidence-based outputs, including HIRC Resiliency Badge outputs and assessment summaries, that help make supplier resiliency more measurable and actionable.

Peer learning — how members learn from others doing the work.

Members gain access to thought leadership, best-practice sharing, member exchange, and real-world examples from organizations advancing resiliency programs.

Greater data transparency — access to information that supports visibility.

Members gain access to approved supplier transparency information, including manufacturing-site geography, mapping data, and structured resiliency information through a secure, standardized information-sharing process.

Implementation support — help putting this into practice.

HIRC helps members identify initial use cases, define internal ownership, apply resiliency information within existing workflows, and expand adoption over time.

Governance voice — ability to shape future direction.

Members participate in councils, work groups, pilots, and feedback processes that shape HIRC standards, delivery priorities, and future capabilities, including HIRC Hub.



Member Experience

HIRC Academy

Two in-person member meetings each year, with no registration cost for members, focused on helping leaders and practitioners move from planning to execution through cross-sector relationships, actionable insights, and application of HIRC standards.

Member forums and working sessions

Members participate through calls, councils, work groups, pilots, and an online forum for practical exchange, standards development, implementation support, and real-time discussion of emerging risks.

Member success support

A dedicated member success leader is available quarterly, or more frequently as needed, to align on member goals, support adoption, and help advance success outcomes.

HIRC Hub

HIRC is building HIRC Hub as an anticipated no-cost member capability to help providers and trading partners apply transparency and resiliency information through dashboards, reporting, summaries, and decision support. Members have a voice in Hub design and prioritization.

Participation and Commitment

There are no required activities beyond the membership agreement and annual dues. Engagement is a la carte and can be aligned to the organization's goals.

A typical provider engagement model includes a senior sponsor and 1–2 participating leaders or functional owners, generally for 1–2 hours monthly. Members may begin with a targeted use case, such as strategic suppliers, critical product categories, or selected sourcing events, and expand participation as priorities evolve.

Suggested Next Step

Identify the internal sponsor and day-to-day lead, review the membership agreement, and schedule a short follow-up with HIRC to discuss fit, timing, cost, participation goals, and questions.